

PRESS RELEASE

October 2nd 2025

**Aurora Managed Services appoints James Rayner
as Associate Director**



LONDON, 2nd October 2025: Aurora Managed Services ('Aurora'), today announced the appointment of James Rayner as Associate Director.

James Rayner has 20 years of experience in the managed services sector and a track record of delivering strong business growth and great customer experience. Prior to Joining Aurora, James worked at several national managed print service organisations where he built a reputation as a top performer and technical expert that could build customer bases and lead sales teams.

Aurora's Group Sales Director, Paul Rylands said: "James has huge experience across all areas of managed print services and is also an expert in production print so he is a fantastic addition to the Aurora team. He has an infectious enthusiasm and drive to make things happen and will bring this energy by leading our operations across the Midlands, Wales and our high performance production print team. James has proven over many years that he is superb at building strong, long-term relationships that deliver real value and lasting benefits to customers and I'm delighted to welcome him to Aurora."

James Rayner commented, "I'm excited to begin the next chapter of my career at Aurora Managed Services. Aurora has a fantastic reputation for service, innovation, and customer care, and I'm looking forward to contributing to the company's continued growth and success. With nearly two decades of experience in managed services and print solutions, I'm passionate

about helping organisations improve efficiency, reduce costs, and unlock the full potential of their document and print strategies.”

Ends.

About Aurora Managed Services

Aurora Managed Services provide pro-actively managed workplace technology and support to organisations nationwide, helping them to optimise the performance and productivity of their staff and technology, and become more efficient, agile, secure and sustainable.

Our technical expertise spans all aspects of print and document processes, managed IT services, workflow automation and AI, and business telecoms and workplace technology.

One of the UK’s leading independent providers of managed services, Aurora provides tailored solutions which combine the best hardware and software technology from market leading manufacturers with Aurora’s pro-active managed service delivery.

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