

PRESS RELEASE

September 4th 2025

**Aurora Managed Services appoints Mark Sandison
as National Operations Director**



LONDON, 4th September 2025: Aurora Managed Services ('Aurora'), today announced the appointment of Mark Sandison as National Operations Director.

With over 20 years of experience in Managed Print Services, Mark's role as National Operations Director will oversee the full spectrum of managed service delivery operations across the UK, optimising customer experience and operational effectiveness. Prior to joining Aurora, Mark held Directorships at several major Managed Print Service organisations, developing and growing their core customer service processes and revenues.

Aurora's Group Service Director, Graham Orr said: "I really am delighted to have Mark joining the Aurora management team. I know from my own personal experience just how talented Mark is, he has great experience and knowledge in every area of managed service delivery and operational leadership, and he will help us drive Aurora to the next level."

Mark Sandison commented, "I'm really excited about my move to Aurora, there is a lot of good change happening here. It's great to see some familiar faces and the right backing to make an impact in the industry. I'm looking forward to bringing the skills developed in my previous endeavours to Aurora and drive for excellent service across the UK".

Ends.

About Aurora Managed Services

Aurora is one of the UK's leading independent providers of print, document, workflow and telecoms technology, delivered as a managed service. Aurora provides tailored systems which combine the best hardware and software technology from market leading manufacturers with Aurora's pro-active managed service delivery.

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